

*Webinar on*

# **Care Coordination: An Important Case Management Role for Managing Cost and Length of Stay**

# Learning Objectives

- Care coordination's impact on the length of stay and cost*
- Negative impacts on care coordination*
- Positive impacts on care coordination*
- Five key elements of care coordination*
- Strategies for evaluating your hospital's own areas of inefficiency*
- Effective time-out processes*
- Rounds and huddles*



This program will review the elements that most greatly impact on cost and length of stay by focusing on care coordination as one of the key strategies for successful reductions of these metrics.

**PRESENTED BY:**

*Toni G. Cesta, Ph.D., RN, FAAN is Partner and Health Care Consultant in Case Management Concepts, LLC, a consulting company which assists institutions in designing, implementing and evaluating acute care and community case management models, educating case management professionals and assisting in the implementation of case management departmental changes.*

On-Demand Webinar

Duration : 60 Minutes

Price: \$200

# Webinar Description

In an era of value-based purchasing, this role is more important than ever in managing metrics such as the Efficiency Measure and Readmission Reduction. It is also critical in a bundled payment environment or accountable care organization. Learn how to incorporate this role into your daily routine using best practice strategies.

This program will review the elements that most greatly impact on cost and length of stay by focusing on care coordination as one of the key strategies for successful reductions of these metrics. Care coordination, as one of the main roles of the RN case manager, is complex and includes many characteristics that encompass the role. These will be covered as well as those elements that have the greatest negative impact on care coordination. Those that have the greatest positive impact will be discussed in detail. Working with teams to enhance care coordination, as well as rounds and huddles, will be discussed. Often considered the “lost” role of case management, participants will walk away with effective strategies for managing their hospital’s length of stay and cost.



Care coordination is one of the four key roles that hospital case managers and social workers perform. The other roles include utilization management, discharge planning, and resource management. It is integral to managing cost and length of stay. Nevertheless, it is often overlooked or under-performed. This is sometimes due to workload issues and/or understaffing. Other times it is due to a lack of focus on this area of work. No matter the reasons, case management professionals must embrace this role in order to assist hospitals in managing cost, quality, and length of stay.



# Who Should Attend ?

*Director of Case Management*

*Case Managers*

*Social Workers*

*Vice President of Case Management*

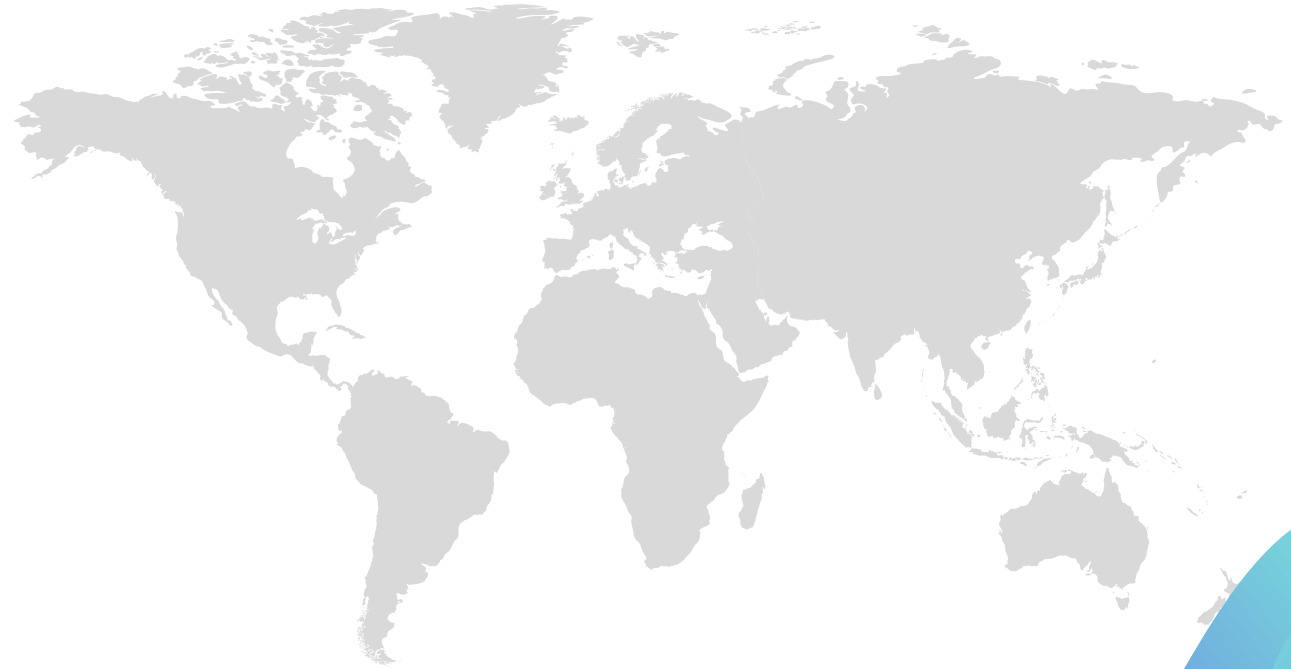
*Director of Quality*

*Nursing Director*

*Nursing Vice President*

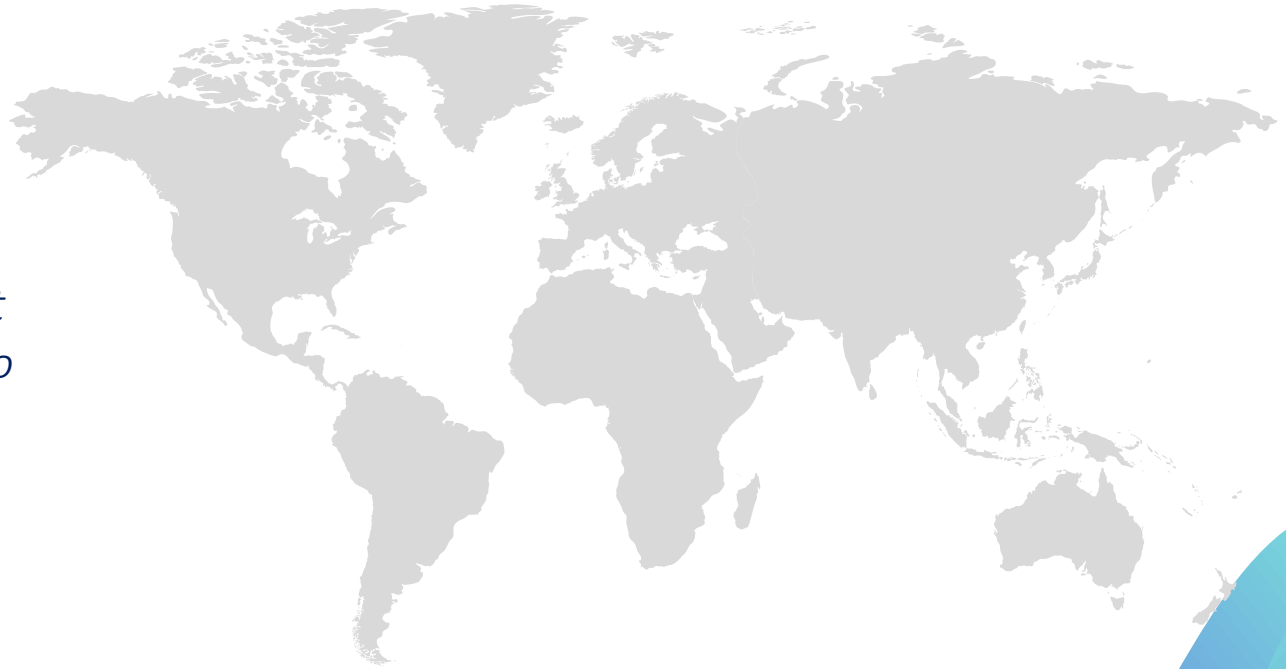
*Hospitalist*

*Physician Advisor*



# Why Should Attend ?

*Case management professionals must perform the care coordination role in their daily practice. No other department or discipline owns care coordination in the way that we do and so we must understand how best to coordinate care and how to integrate care coordination into our daily practice. We provide leadership in cost and length of stay reduction and care coordination is a fundamental way in which to achieve these outcomes.*



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